

Booking Terms and Conditions

Road Haulage Association Black Tie Dinner

The Majestic Hotel, Harrogate

14 November 2026

These Terms and Conditions apply to all bookings for the Road Haulage Association Black Tie Dinner (“the **Event**”) at The Majestic Hotel, Harrogate on 14 November 2026. By making a booking, you (“the **Booker**”) agree, whether acting on your own or on behalf of an organisation, to be bound by these Terms and Conditions.

When you book the Event, you agree that:

- The Organiser will confirm your booking once payment has been received in full.
- The Organiser may cancel your booking if payment is not received on time.
- Cancellation charges apply if you cancel your booking.
- You must provide guest details and dietary requirements by the deadlines provided.
- All guests must be aged 18 or over at the date of the Event.
- The Organiser may make reasonable changes to the Event where necessary.
- The Organiser is not responsible for matters outside our reasonable control.
- The Organiser will only use your personal data in accordance with applicable data protection laws.

1. Booking Confirmation

- 1.1 All bookings must be made through the official booking process.
- 1.2 Your booking is only confirmed once an invoice has been issued by the Road Haulage Association (“the **Organiser**”) and payment has been received in full.
- 1.3 The Organiser reserves the right to refuse or cancel bookings at its discretion.

2. Payment Terms

- 2.1 All invoices must be paid in full within 30 days of the invoice date.
- 2.2 Bookings made on or after 15 October 2026 must be paid in full at the time of the booking.
- 2.3 If payment is not received by the payment due date, the Organiser reserves the right to:
 - (a) cancel your booking;
 - (b) reallocate your places; and
 - (c) refuse entry to the Event.
- 2.4 Tickets and attendance rights remain the property of the Organiser until paid for in full.

3. Minimum Age Requirement

- 3.1 All guests attending the Event must be aged 18 years or over.
- 3.2 By making a booking, you confirm that all guests are aged 18 years or over.
- 3.3 The Organiser reserves the right to refuse entry to any person who is unable to provide valid proof of being aged 18 years or over.
- 3.4 No refund will be provided where entry is refused in accordance with clause 3.3.

4. Guest Names and Dietary Requirements

- 4.1 You must provide full names of all guests attending the Event no later than 31 October 2026.
- 4.2 You must notify the Organiser in writing of any dietary requirements, allergies or intolerances at the time of submitting guest names.
- 4.3 The Organiser will use reasonable endeavours to accommodate for dietary requirements which have been notified.
- 4.4 The Organiser accepts no responsibility or liability for any dietary requirements, allergies, or intolerances where notification has not been provided in writing within the required timeframe.

5. Table Allocation and Seating

- 5.1 Tables will be allocated in configurations of 10 or 12 guests.
- 5.2 The Organiser will use reasonable endeavours to accommodate seating requests, but this cannot be guaranteed.
- 5.3 The Organiser reserves the right to allocate or adjust seating arrangements where necessary.

6. Cancellation by the Booker

- 6.1 All cancellations must be made in writing to the Organiser.
- 6.2 The following cancellation charges apply:

Cancellation Period	Cancellation Charge
More than 60 days prior to the Event	No charge (full refund will be provided if the Booker has already paid)
60-46 days prior to the Event	25% of the total booking value
45-31 days prior to the Event	50% of the total booking value
30-15 days prior to the Event	75% of the total booking value
14 days or less prior to the Event	100% of the total booking value

- 6.3 Non-attendance is treated as cancellation and will be charged at 100% of the total booking fee.
- 6.4 Substitutions may be accepted at the Organiser's discretion if requested in writing no later than 14 days prior to the Event.

7. Cancellation by the Organiser

- 7.1 The Organiser reserves the right to cancel, postpone, or make changes to the Event due to circumstances beyond its control.

- 7.2 In the event of cancellation by the Organiser, a full refund will be provided. The Organiser shall not be liable for any additional costs incurred by the Booker.
- 7.3 The Organiser will not be responsible for any additional costs you may suffer as a result of any cancellation, including costs relating to travel or accommodation.

8. Event Conduct and Dress Code

- 8.1 This is a Black Tie event and appropriate dress is required.
- 8.2 The Organiser reserves the right to refuse entry to any person not complying with the dress code or behaving inappropriately.
- 8.3 No refund will be provided for any guest who is refused entry in accordance with clause 8.2.

9. Accommodation and Room Allocation

- 9.1 Where accommodation forms part of the booking, rooms will be allocated by the venue from a pool of Superior and Deluxe room types.
- 9.2 Twin rooms may be requested but cannot be guaranteed and are subject to availability at the time of allocation.
- 9.3 The final allocation of room type shall be at the discretion of the venue.
- 9.4 Requests for alternative or upgraded room types may be made but will be subject to availability and may incur an additional charge, which will be payable by the Booker.
- 9.5 The Organiser shall not be liable where specific room preferences cannot be accommodated.

10. Photography and Filming

- 10.1 The Event may be photographed and filmed.
- 10.2 By attending, guests consent to being photographed or filmed and grant the Organiser the right to use such material for promotional, marketing, and media purposes.

11. Changes to Programme, Venue, or Format

- 11.1 The Organiser reserves the right to change the Event programme, speakers, entertainment, timing, seating arrangements, or venue where reasonably necessary.
- 11.2 Such changes shall not constitute grounds for cancellation or refund.

12. Refusal of Admission

- 12.1 The Organiser reserves the right to refuse admission or remove any attendee whose behaviour is unsafe, disruptive, or inappropriate.
- 12.2 No refund shall be given in respect of any guest who is refused admission or removed in accordance with clause 12.1.

13. Substitution and Transfer

- 13.1 Tickets may be transferred to another person within the Booker's organisation, subject to written notification of the Organiser no later than 14 days prior to the Event.
- 13.2 Tickets may not be resold, transferred for commercial gain, or otherwise disposed of without the prior written consent of the Organiser.
- 13.3 The Organiser reserves the right to refuse entry to any person not on the official guest list.

14. Indemnity

- 14.1 The Booker shall indemnify the Organiser against any loss, damage, liability or expense arising from:
 - (a) Any breach of these Terms and Conditions; and/or
 - (b) Any act, omission or negligence of the Booker or their guests.

15. VAT

- 15.1 All prices quoted are exclusive of Value Added Tax (VAT) unless expressly stated otherwise.
- 15.2 VAT will be charged at the prevailing rate applicable at the time of invoicing.
- 15.3 The Booker shall be responsible for payment of VAT in addition to the quoted price.
- 15.4 The Organiser's VAT registration number will be shown on the invoice.

16. Late Payment

- 16.1 The Organiser reserves the right to charge interest on overdue invoices at a rate of 4% above the Bank of England base rate, calculated from the due date until payment is received in full.
- 16.2 The Organiser reserves the right to withhold tickets, refuse entry, cancel bookings, or withdraw accommodation where payment has not been received in full.
- 16.3 The Booker shall be responsible for all reasonable costs incurred in recovering overdue sums, including legal fees and administrative costs.

17. Limitation of Liability

- 17.1 Nothing in these Terms excludes the Organiser's liability for:
 - (a) death or personal injury caused by negligence;
 - (b) fraud; or
 - (c) any liability that cannot legally be excluded by law.
- 17.2 Subject to clause 17.1, the Organiser's total liability arising out of or in connection with the Event shall be limited to the total amount paid by the Booker.
- 17.3 The Organiser shall not be liable for:
 - (a) loss of profit;

- (b) loss of business;
- (c) loss of opportunity;
- (d) loss of goodwill; or
- (e) indirect or consequential loss.

18. Force Majeure

18.1 Force Majeure Event means any circumstances not within a party's reasonable control including:

- (a) acts of God, flood, drought, earthquake or other natural disaster;
- (b) epidemic or pandemic;
- (c) terrorist attack, civil war, civil commotion or riots, war, threat of or preparation for war, armed conflict, imposition of sanctions, embargo, or breaking off of diplomatic relations;
- (d) nuclear, chemical or biological contamination or sonic boom;
- (e) any law or action taken by a government or public authority, including imposing an export or import restriction, quota or prohibition, or failing to grant a necessary licence or consent;
- (f) collapse of buildings, fire, explosion or accident; and
- (g) any labour or trade dispute, strikes, industrial action or lockouts (other than by the staff of the party seeking to rely on this clause or those of its subcontractors or Affiliates);
- (h) non-performance by suppliers or subcontractors (other than by Affiliates of the party seeking to rely on this clause); and
- (i) interruption or failure of utility service.

18.2 Neither party shall be liable for any delay or failure in the performance of its obligations for so long as and to the extent that such delay or failure results from events, circumstances or causes beyond its reasonable control.

19. Data Protection

19.1 The Organiser will collect and process personal data relating to you in accordance with all applicable data protection legislation in the United Kingdom, including GDPR and Data Protection Act 2018.

19.2 The personal data the Organiser may collect includes your name, contact details, billing information and any other information you provide when making a booking or attending the Event.

19.3 Your personal data will be used for the following purposes:

- (a) to process and manage your booking;
- (b) to communicate with you about the Event;
- (c) to comply with legal and regulatory obligations; and

(d) for administrative and operational purposes related to the Event.

19.4 The Organiser may share your personal data with third parties where necessary, including payment processors, service, venues, professional advisers and regulatory authorities, where required by law or to facilitate the Event.

19.5 The Organiser will take appropriate technical and organisational measures to protect your personal data against unauthorised or unlawful processing, loss, destruction, or damage.

19.6 The Organiser will retain your personal data for as long as necessary for the purposes for which it was collected, including for legal, accounting and regulatory requirements.

19.7 You have rights in relations to your personal data, including the right to request access, correction, or erasure of your personal data, or to restrict or object to its processing.

20. Entire Agreement

20.1 These Terms and Conditions constitute the entire agreement between the Organiser and the Booker.

20.2 No variation shall be valid unless agreed in writing by the Organiser.

21. Governing Law and Jurisdiction

21.1 These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

21.2 Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

22. Acceptance

22.1 By making a booking, you confirm that:

(a) you have read and understood these Terms;

(b) you agree to be bound by them; and

(c) you are authorised to accept them on behalf of your guests.